SRIIOM

Sri Ramakrishna International Institute of Management

ACADEMY FOR BFSI MANAGEMENT POST GRADUATE CERTIFICATE PROGRAMME IN MANAGEMENT IN BANKING, FINANCE & INSURANCE SECTOR.

100% JOBS GUARANTEED IN REPUTED BANKS ,FINANCE AND INSURANCE COMPANIES WITH A CTC OF MORE THAN RS.5 LAKHS PER ANNUM PLUS INCENTIVES.

SIX MONTHS CLASSROOM TEACHING & SIX MONTHS PRACTICAL TRAINING IN THE INDUSTRY



WHO SHOULD ENROLL :

Any Graduate who wishes to start his/ her career in the Insurance, and wants to become a Marketing or Sales President one day should enroll.

COURSE FEE:

Rs.10,000/- per month or Rs. 1,20,000/- per annum.

TEACHING METHODOLOGY

Our Faculty use Case Studies, Role Plays, Management Games, Films, Simulation etc to provide experiential learning

SRIIOM

Visit our website http://www.sriiom.com

Email : sriiom@sriiom.com. Whatsapp : 9967137000 / Call :9967135051 / 022 - 49724684

Overview:

The insurance industry and the Banking, Finance and Securities sector will grow exponentially in India as the economy grows at 7-8% year on year.

Having a well-developed insurance & BFSI sector that is evolving is critical to any country and its economic transformation.

Our **Post Graduate Certificate Programme in Management** will look at equipping individuals with the perfect mix of conceptual knowledge and hands-on experience to help them start a successful career in this field.

If you are reading this, you may wish to be part of this rapidly growing Banking , Finance & Insurance industry that will make an important change in people's lives.

Learning Architecture

- 1. Two Months : Self Management , Finishing School & Leadership Training
- 2. Three Months: Marketing, Sales Management & People Management
- 3. One month Finishing School for Spoken English, Grooming, Dressing, Etiquette and Image Management.
- 4. Six Months : Practical Training in the industry, On-line Coaching & Mentoring by us.
- 5. Expert Q&A Sessions
- 6. Live Scenarios
- 7. Dedicated Mentoring

Methodology of Training.

All the subjects will be taught with the help of Practical Sessions, Role -Plays, Management Games, Simulation, Films, Project work, Demonstration etc.

Evaluation:

A Learning Score Card will be maintained for each student in terms of Attendance, Class Participation, Marks obtained in Assignments, Book Reviews, Projects and Internship etc.

Certification:

On successful completion of the theoretical and practical training each student will be awarded a Post Graduate Certificate Programme in Management in Insurance and BFSI Management.

Attendance:

All students will have to maintain 75% attendance to get the Post Graduate Certificate in Management in Insurance and BFSI sector.

Contact Us :

Sri Ramakrishna International Institute of Management (SRIIOM) C - 4113 Oberoi Garden Estate, Chandivali Farm Road, Powai Mumbai - 400072 (1km from Saki Naka Metro)



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COURSE CONTENT FOR 6 MONTHS CLASSROOM TRAINING

EFFECTIVE RELATIONSHIP MANAGEMENT

The first module focuses in enabling the student to expand the capacity body & mind, control one's emotions & feelings and learn skills in effective communication, presentation, human relations & Image Management etc.

Training Workshops will be conducted in major areas given below :

- Self Mastery: In this module we will help the students to create a Career Plan so that they take responsibility and accountability of their life and strive towards reaching their destination.
- Relationship Management: We will teach all aspects of building effective winning relationships.
- Effective Communication Skills: We will provide training to plan the communication, improve listening skills and learn to communicate effectively so that client understand and internalizes the message.
- Presentation Skills : We will offer practical training in making powerful and interesting Powerpoint presentations with the right font and colour scheme and earn to use animation etc to make a powerful and great presentation.
- Human Relations : Central to any client servicing is maintaining a winning relationship. We will provide training how to win and influence people from Dale Carnegie Training theory.
- Time Management : Time Management is essence of every good relationship. We need to respect others time.
- Image Management : We provide training in Dressing, Grooming, Hairstyle, Body Odor, Etiquette, Manners which are required to demonstrate a sophisticated behavior to impress the client.

MARKETING AND SALES MANAGEMENT

1. Understanding Marketing Management:

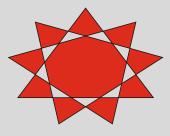
- Defining Marketing for the 21st Century & Developing Marketing Strategies and Plans.
- 2. Capturing Marketing Insights:
 - Gathering Information & scanning the environment.
 - Conducting Marketing Research and forecasting demand.

3.Connecting with Customers :

- Creating Customer Value
- Satisfaction and loyalty.
- Analyzing consumer markets and analyzing business markets.
- Identifying market segments and targets.
- 4. Sales Management
 - How to open a Sales Call
 - What to say during the sales call and how to close the Sale.
 - Customer Relationship Management
 - Institution and Corporate Sales / B2B Sales, B2G sales, B2C sales.
 - Channel and Distribution Management
- 5. Digital Marketing:
 - Finding new avenues of digital marketing
 - social Media Marketing

6. Strategic Marketing:

Michael Porters Five Forces Model and other practical model of strategic marketing.



SRIIOM

1.INSURANCE BASICS

Need, characteristics, and principles of insurance; common terms used in insurance,

2. FINANCE BASICS

Basic terms of finance - debt, equity, savings and investments; debt instruments, equity instruments, money market instruments and mutual funds as sources of...

3.INTRODUCTION TO BANKING , FINANCE & INSURANCE INDUSTRY

The age and income trends in the Indian demography and their impact on the potential of Banking, Finance & Life insurance industry in India; position of HDFC Bank, HDFC Life, ICICI Pru etc in the Indian life insurance industry

4.YOUR CAREER GROWTH PROSPECTS IN THE INSURANCE INDUSTRY.

What to expect from a life insurance sales career; distribution channels available with any Insurance company. Investments; steps in the financial planning process and the role of insurance in financial planning

5.LIFE INSURANCE PLANS

Different types of life insurance plans such as protection, savings and retirement plans; insurance product classification based on risk, through traditional and ULIP plans; terminology and charges in a ULIP plan.

6.REGULATORY ENVIRONMENT

Insurance regulations and role of regulatory authority; most important acts that regulate the insurance industry in India; principles and steps in the process of handling grievances

COURSE :SELLING AN INSURANCE POLICY.

SELLING SKILLS

Importance and necessity of sales in our lives; different stages of selling; sales techniques to increase overall sales value

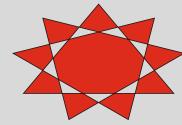
POLICY ISSUE AND SERVICING

Complete process of on-boarding a client from login to conversion; mobility apps and their importance in the complete sales process; process of servicing an insurance policy

BANKING AND FINANCIAL INSTITUTIONS

1. Principles of Banking & Finance.

- 2. Principles of Accounting
- 3. Basics of Economics (Macroeconomics and Microeconomic)
- 4. Principles of Corporate Finance
- 5. Capital Markets. Derivatives, Commodities, Foreign Exchange Etc.
- 6. Investment Management.
- 7. Financial Intermediation.
- 8. Asset pricing and Financial Markets .
- 9. Statistics.
- 10. Mutual Funds, Foreign Exchange, Derivatives.
- 11. Stock Exchange Functioning and Trading.
- 12. IRDA guidelines.





METHODOLOGY OF TRAINING :

The entire Post Graduate Certificate Programme in Management is taught through an experential methodology both offline and online using Case -Studies, Films, Simulation, Projects Book Reviews etc.

PROGRAMME DIRECTOR:

Ashoke k Maitra, M.A. TISS and Ph.D Stanford University, USA

FACULTY :

- 1. Mr. Prasenjit Ghosh Roy : Faculty for Digital Marketing IIT /!!M (bangalore) Working at President level.
- 2. Mr. Sachin Umalkar : Faculty for Sales Management : MBA Marketing. Former G.M. Panasia Biotecch
- 3. Mr. Atul Srivastava : Faculty for Insurance: CEO of a Company.
- 4. Mr. Sandeep Ohri : Faculty for Sales Management. Forr V.P. Sales Rolta.

Visiting Faculty on invitation, if available:

- 1. Mr. Manoj Jain M.D. Shriram Life Innsurance
- 2. Mr. Fredrick Desouza : Former V.P. Insurance of HDFC Life Insurance.

STARTING DATE : 18th April 2020

CLASSES WILL BE HELD FROM MONDAY TO THURSDAY FROM 6PM TO 9PM

100% Placement guaranteed with minimum of Rs.5 Lakhs plus incentives in reputed Insurance and BFSI companies.

PRACTICAL LEARNING THROUGH INTERNSHIP:

6 months internship with a company to pick up on the job skills. You will get jobs before you graduate.

APPLY TO :

SRIIOM Email : <u>sriiom@sriiom.com</u>

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> SRIIOM has got the National Education Excellence Award & Education Award from Oxford University, U.K.



